

MANAGEMENT SYSTEM POLICY

MG-A-I Ed.00

AXPO is a diversified utility that operates along the entire value chain of the electricity and gas sector, with a solid specialization in renewable energies. It is a leading player in the Iberian market, both in the representation of renewable generation plants and in the commercialization of electricity and gas to industrial customers, consolidating its role as a benchmark in efficient, sustainable and innovative energy management.

In the field of gas, **AXPO** maintains a prominent position in the wholesale market and in the supply to industry, relying on the international structure of the Axpo Group to offer competitive energy solutions adapted to the needs of the Spanish market through **the marketing and supply of liquefied natural gas (LNG).**

As part of our commitment to excellence and sustainability, **AXPO** is guided by a Management System Policy that reflects our holistic approach to quality, environmental protection and continuous improvement. We strive to set and maintain high standards in all our operations, from planning to project execution.

In order to comply with the above, we have established an **Integrated Quality and Environmental Management System** in accordance with the **UNE-EN ISO 9001:2015** and **UNE-EN ISO 14001:2015** standards, the commitments of which are detailed below:



CONTINUOUS IMPROVEMENT

Promote the **continuous improvement** of the Integrated Management System for the improvement of quality and environmental performance.



OBJETIVES

Establish and review the **objectives** of the Integrated Management System, taking as a **reference** the commitments set out in this policy and ensuring the **provision of the resources** and information necessary to achieve them.



FULFILMENT OF REQUIREMENTS

Comply with all applicable **legal and regulatory requirements**, as well as any other commitments made in relation to the quality of the product or service provided and the environment.



CUSTOMER SATISFACTION

Promote increased **customer satisfaction** in relation to the products and services offered.



ENVIRONMENTAL PROTECTION

Protect the environment, including the prevention of pollution.

This Policy is communicated at all levels within AXPO and is available to all relevant stakeholders of our management system.

In Madrid on 01/06/2025

General Direction